

Terms and Conditions of Membership of Community Buying at CAS
for Syndicate Purchases with AF Affinity Ltd

1. Orders can only be paid for by Direct Debit on invoice or paid at order on debit card.
2. Minimum order must be over 500 Litres.
3. Orders must be to a specific amount not top up.
4. If a card payment is taken and the order cannot meet the amount ordered due to the tank being filled you will be reimbursed for the remainder of the monies direct to the card you paid with.
5. Payment must be made to AF Affinity Limited ONLY.
6. Delivery times are confined to AM or PM.
7. Delivery times may vary due to weather and other unforeseen circumstances.
8. Orders must be placed with Community Buying at CAS by the published deadlines. Once order has been received it is **firm** and cannot be changed after the specified deadline. On placing an order through the online system you will receive an automatic notification. If you do not receive this receipt within 48 hours, please contact us to ensure the order has been received.
10. If a customer's circumstances change before the deadline, please contact Community Buying at CAS. If they change after the deadline please contact AF Affinity Ltd immediately, who will try to accommodate their situation.
11. Orders can take up to 4 working days to be purchased once negotiations start and 7 working days to be delivered giving a total of 11 working days to delivery. On AF Affinity Ltd placing the order with the chosen supplier(s), an email will be sent to customers informing them of the price that has been negotiated on their behalf. Community Buying at CAS will write to those without an email address to confirm these details.
12. The supplier will leave a delivery slip with the customer confirming how many litres have been delivered.
13. AF Affinity will send an invoice to the customer by email, or if requested by post to the customer, informing them of the amount that will be drawn from their account.
14. Monies will be drawn on or shortly after the 24th of the month following the invoice date.
15. If you have not received delivery after the date specified in your price confirmation email/letter, please contact the AF Affinity office to confirm your order.
16. By becoming a member you give your consent for AF Affinity to negotiate on your behalf for the supply of heating oil at the best possible price at the time.
17. You agree that neither Community Buying at CAS nor anyone acting on behalf of Community Buying at CAS will be held liable for any claims that may arise between you and any of the selected oil suppliers who supply you, arising from any supply contract that you may enter into and the invoicing/payment thereof.

18. You understand that when you want to order fuel, it is your own responsibility to ensure that your order form is returned to your local volunteer coordinator or placed online before the deadline specified for the next order, and that neither Community Buying at CAS nor anyone acting on behalf Community Buying at CAS will be held liable for any shortage of fuel or other problem that you experience if you fail to meet the specified deadline.
19. You will advise Community Buying at CAS of any changes to your membership details in writing.
20. You agree that Community Buying at CAS and AF Affinity Ltd will share your personal data with the selected suppliers in order to enable them to make a delivery.
21. Community Buying at CAS and AF Affinity Ltd will not pass your details on to anyone else without your express permission.

Terms and Conditions for Community Buying at CAS Members placing
Individual Orders with AF Affinity Ltd

1. When an order is placed it is committed and if cancelled there will be a charge of £50
2. If a delivery cannot take place due to tank deemed unsuitable by the supplier there will be a £50 charge.
3. Orders can only be paid for by Direct Debit on invoice or paid at order on a debit or credit card.
4. Minimum order size is 500 litres.
5. Orders must be to a specific amount not top up.
6. If a card payment is taken and the order cannot meet the amount ordered due to the tank being filled you will be reimbursed for the remainder of the moneys direct to your card you paid with.
7. Payment must be made to AF Affinity Limited ONLY.
8. Delivery times are confined to AM or PM.
9. Delivery times may vary due to weather and other unforeseen circumstances.
10. Prices vary on a day to day basis.
11. Heating oil is not necessarily Kerosene specifics are required – gas oil etc.

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